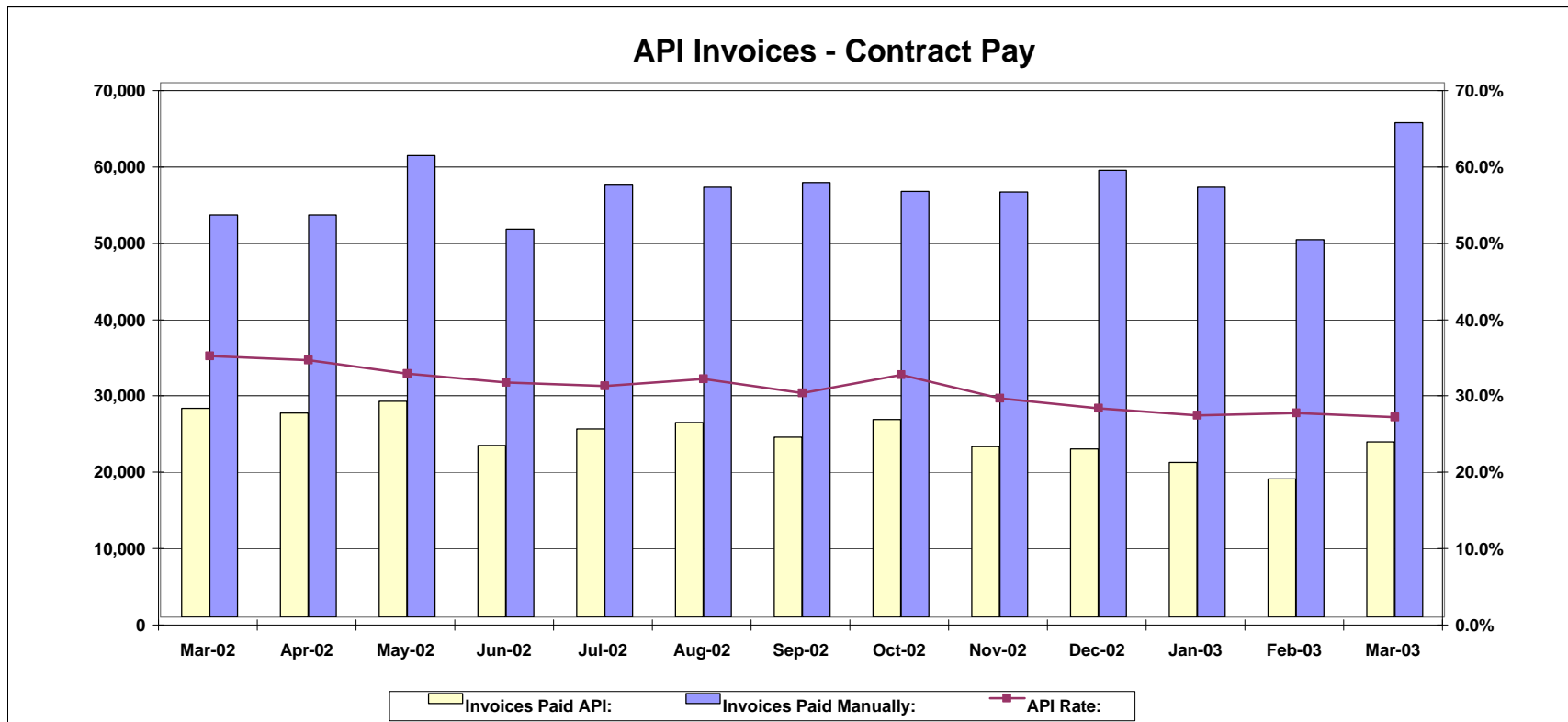# API Invoices - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of invoices paid via the Automatic Payment of Invoices (API) system as a percentage of total invoices paid. The total of invoices paid each month varies between 60 thousand and 90 thousand invoices. Invoices not paid via API are paid manually. Invoices paid include classified invoices and do not include voiced payments. The percentage of invoices paid via API varies between 30% and 45%.

	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03
Invoices Paid API:	27,327	26,699	28,282	22,505	24,631	25,522	23,591	25,876	22,356	22,000	20,224	18,064	22,982
Invoices Paid Manually:	52,644	52,671	60,459	50,811	56,657	56,286	56,872	55,776	55,674	58,507	56,324	49,468	64,786
API Rate:	34.2%	33.6%	31.9%	30.7%	30.3%	31.2%	29.3%	31.7%	28.7%	27.3%	26.4%	26.7%	26.2%
Invoices Paid:	79,971	79,370	88,741	73,316	81,288	81,808	80,463	81,652	78,030	80,507	76,548	67,532	87,768

NOTE: Invoices paid reflected on this chart include classified invoices paid and do not include voided payments.

Overage Invoices - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of the end of month figures for overage invoices on-hand, total invoices on-hand and overage percentage. Classified invoices have been included. The goal for overage invoices on-hand is not to exceed 975 invoices. An invoice is considered overage if it remains on-hand for 30 days or more. Total invoices on-hand vary between 30 thousand and 40 thousand invoices. Overage invoices on-hand vary between 800 and 1,250 invoices. The overage percentage varies between 2% and 3.5%.

	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03
End O/H	38,272	37,746	36,488	37,926	35,560	38,304	35,961	41,695	41,590	36,824	34,030	38,450	41,955
O/H (>=30 Days)	880	1,016	1,030	983	933	815	664	874	987	953	719	731	710
% Overage	2.3%	2.7%	2.8%	2.6%	2.6%	2.1%	1.8%	2.1%	2.4%	2.6%	2.1%	1.9%	1.7%

GOAL: Not To Exceed 975 Overage Invoices On-Hand
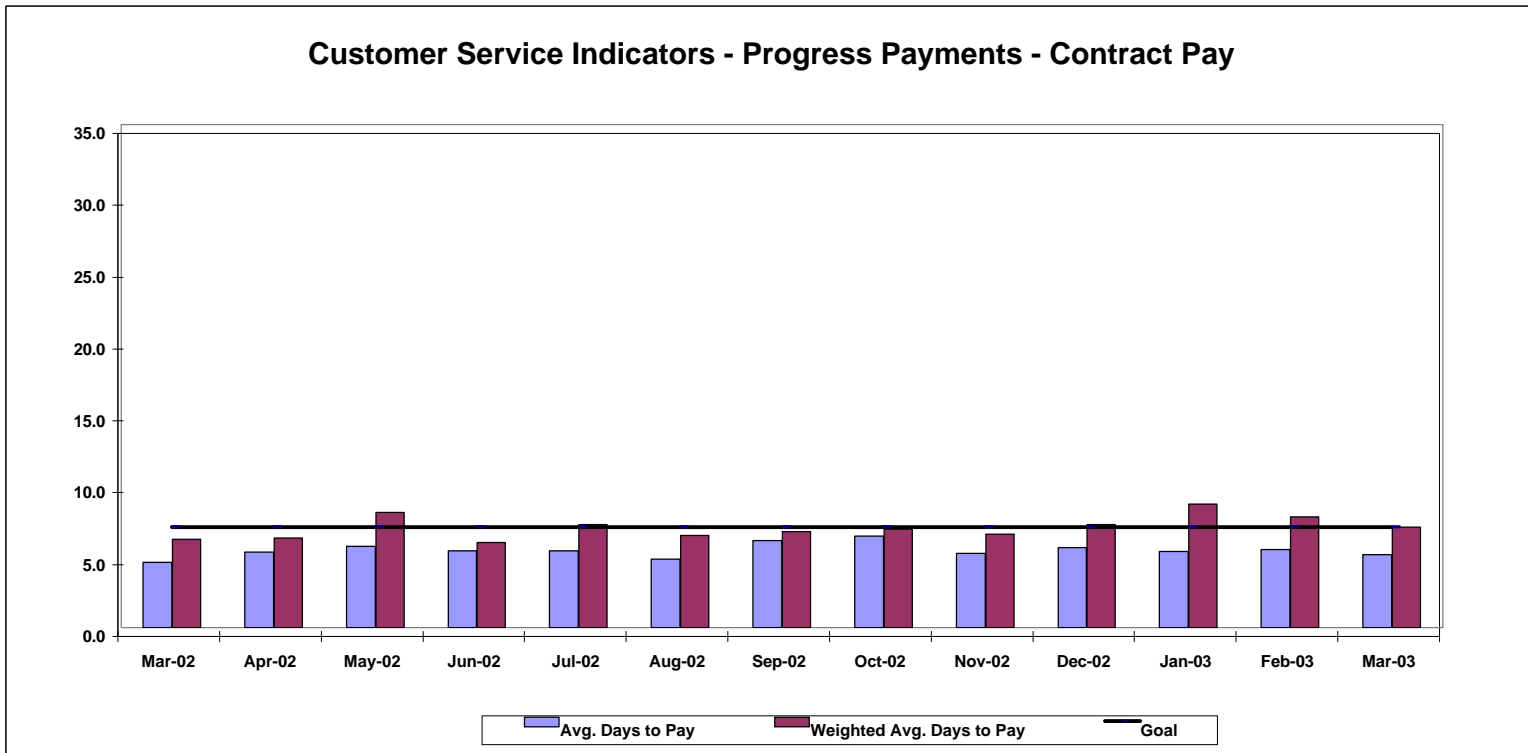**NOTE: Classified invoices have been included.**
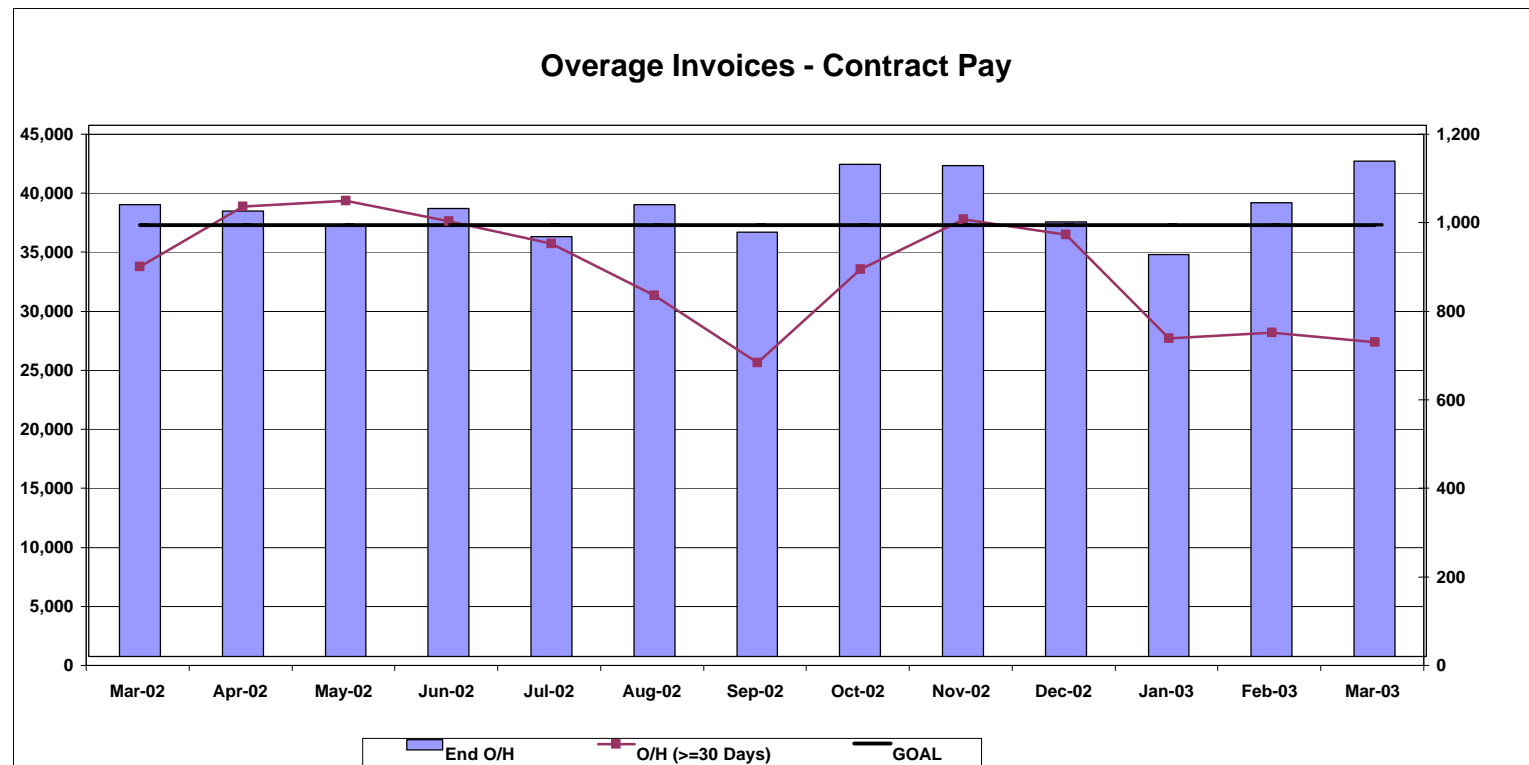
Customer Service Indicators - Progress Payments - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total progress payments paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 7 days to pay. The percentage paid on time varies between 79% and 88% and the average days to pay varies between 4.4 and 6.1.

	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03
Total	1,198	1,133	1,348	1,130	1,148	1,126	1,237	1,244	1,088	1,172	1,129	988	1,232
On Time	1,047	959	1,076	952	939	966	1,015	1,015	890	940	961	804	1,026
% On Time	87.4%	84.6%	79.8%	84.2%	81.8%	85.8%	82.1%	81.6%	81.8%	80.2%	85.1%	81.4%	83.3%
Avg. Days to Pay	4.5	5.2	5.7	5.3	5.3	4.8	6.1	6.4	5.1	5.6	5.3	5.4	5.1
Weighted Avg. Days to Pay	6.2	6.2	8.0	5.9	7.2	6.4	6.7	6.9	6.5	7.2	8.6	7.7	7.0

GOAL: Not To Exceed 7 Days to Pay
Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments.

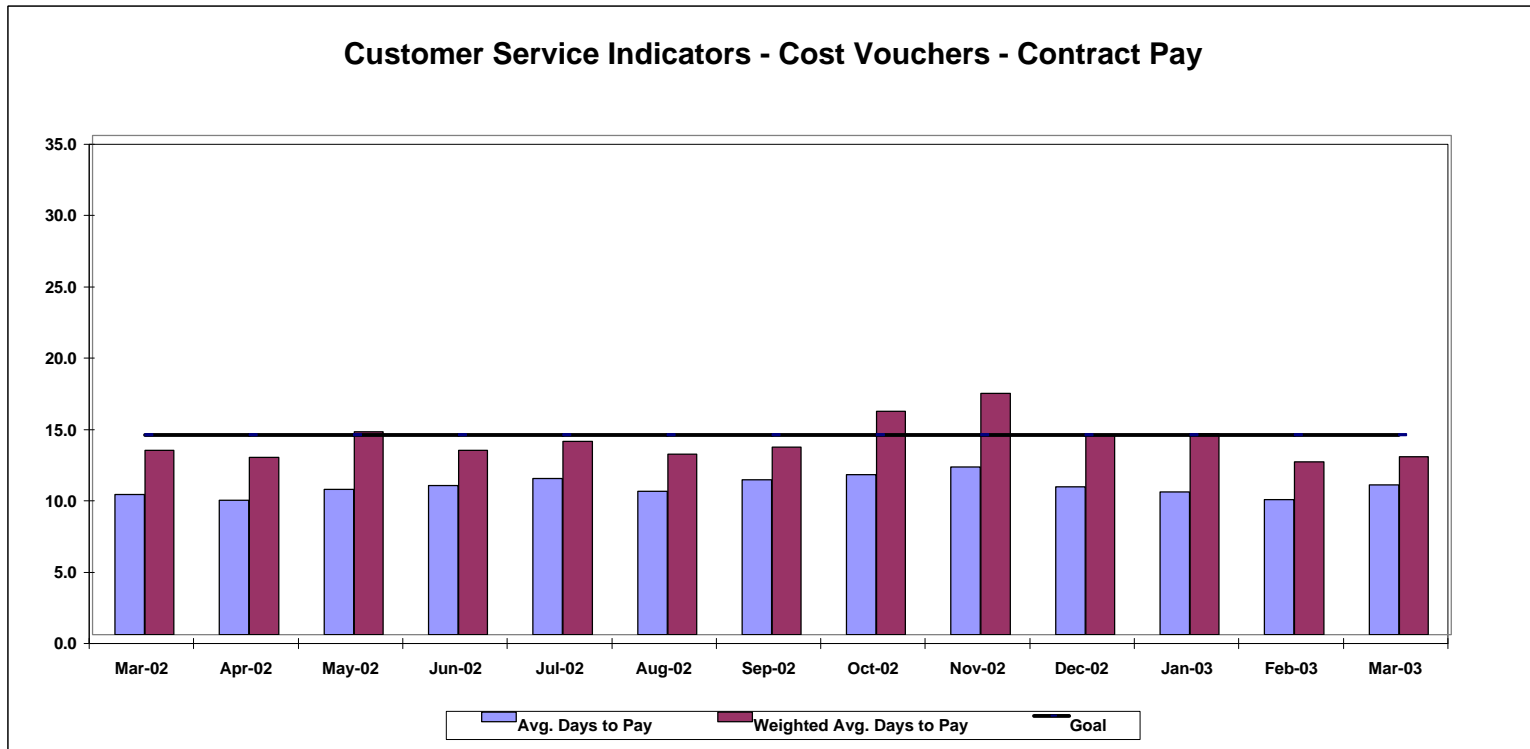Customer Service Indicators - Progress Payments - Contract Pay

Customer Service Indicators - Cost Vouchers - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total cost vouchers paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 14 days to pay. The percentage paid on time varies between 72% and 87% and the average days to pay varies between 9.4 and 11.8.

	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03
Total	34,055	32,652	37,473	32,497	35,937	36,544	36,439	34,025	33,609	34,784	35,078	29,243	38,125
On Time	28,932	28,167	31,126	26,387	28,949	30,925	28,841	28,841	24,267	28,198	29,290	25,034	31,897
% On Time	85.0%	86.3%	83.1%	81.2%	80.6%	84.6%	79.1%	84.8%	72.2%	81.1%	83.5%	85.6%	83.7%
Avg. Days to Pay	9.8	9.4	10.2	10.5	10.9	10.1	10.9	11.2	11.8	10.4	10.0	9.4	10.5
Weighted Avg. Days to Pay	12.9	12.4	14.2	12.9	13.5	12.7	13.1	15.7	16.9	14.0	14.1	12.1	12.5

GOAL: Not To Exceed 14 Days to Pay
Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments.

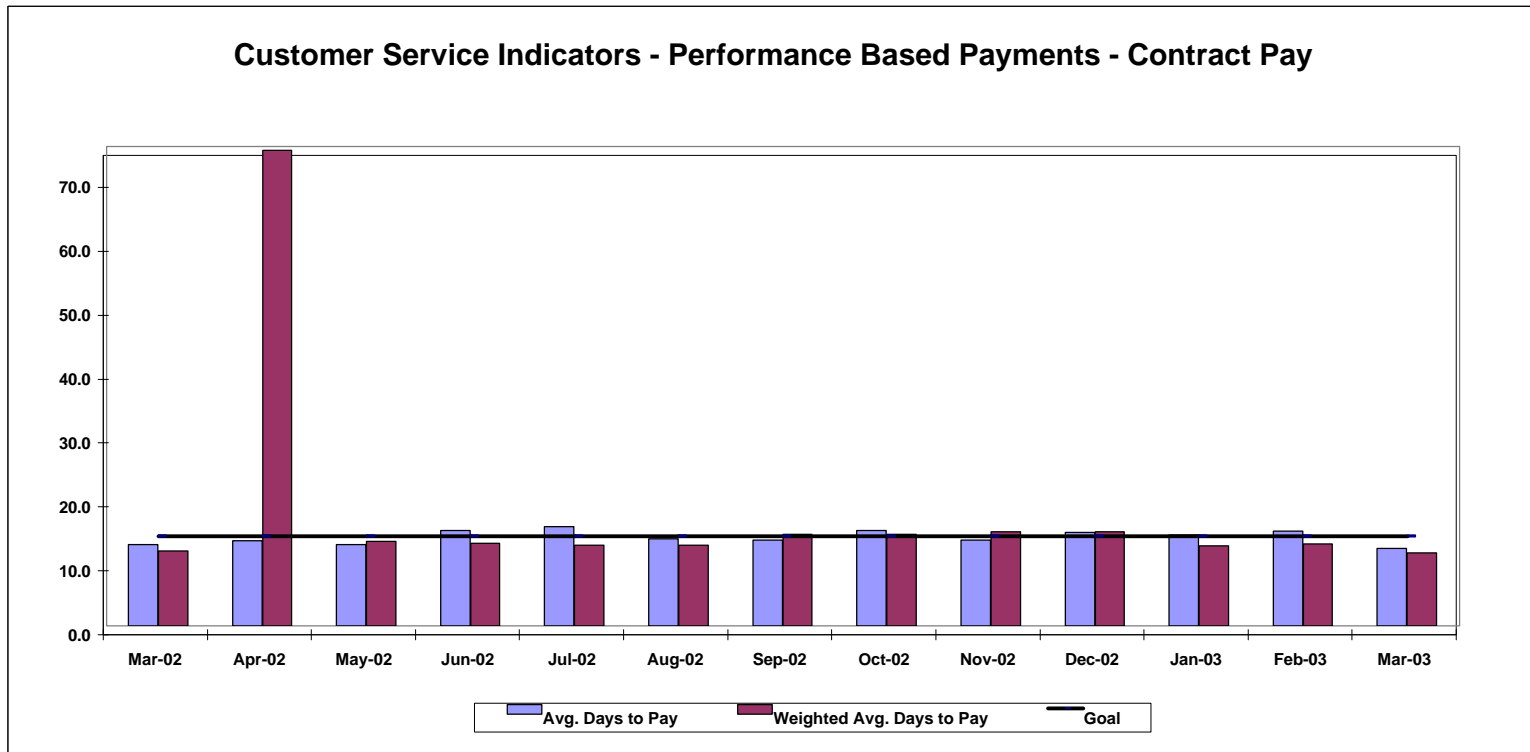Customer Service Indicators - Cost Vouchers - Contract Pay

Customer Service Indicators - Performance Based Payments - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total performance based payments paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 14 days to pay. The percentage paid on time varies between 64% and 80% and the average days to pay varies between 12.7 and 15.6.

	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03
Total	192	156	224	223	194	223	246	187	213	289	178	198	262
On Time	153	124	170	153	127	144	173	118	164	189	120	140	206
% On Time	79.7%	79.5%	75.9%	68.6%	65.5%	64.6%	70.3%	63.1%	77.0%	65.4%	67.4%	70.7%	78.6%
Avg. Days to Pay	12.8	13.3	12.7	14.9	15.6	13.6	13.4	15.0	13.4	14.6	14.2	14.9	12.2
Weighted Avg. Days to Pay	11.7	74.4	13.2	12.9	12.7	12.6	14.4	14.3	14.8	14.7	12.5	12.8	11.4

GOAL: Not To Exceed 14 Days to Pay
**Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments.**

Customer Service Indicators - Commercial Invoices - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total commercial invoices paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 30 days to pay. The percentage paid on time varies between 90% and 99% and the average days to pay varies between 22.5 and 23.5.

	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03
Total	44,526	45,429	49,696	39,466	44,009	43,915	42,541	46,200	43,120	44,262	40,351	37,103	48,149
On Time	43,699	44,545	48,741	38,587	43,180	43,084	41,708	41,708	42,036	43,210	39,052	36,459	47,240
% On Time	98.1%	98.1%	98.1%	97.8%	98.1%	98.1%	98.0%	90.3%	97.5%	97.6%	96.8%	98.3%	98.1%
Avg. Days to Pay	22.7	23.0	23.0	23.0	23.3	22.5	23.0	23.5	23.1	22.8	22.8	22.5	23.2
Weighted Avg. Days to Pay	23.7	24.1	23.0	24.4	24.3	22.6	23.4	24.2	26.8	24.6	23.8	24.6	23.2

GOAL: Not To Exceed 30 Days to Pay
Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments.

Customer Service Indicators - Commercial Invoices - Contract Pay
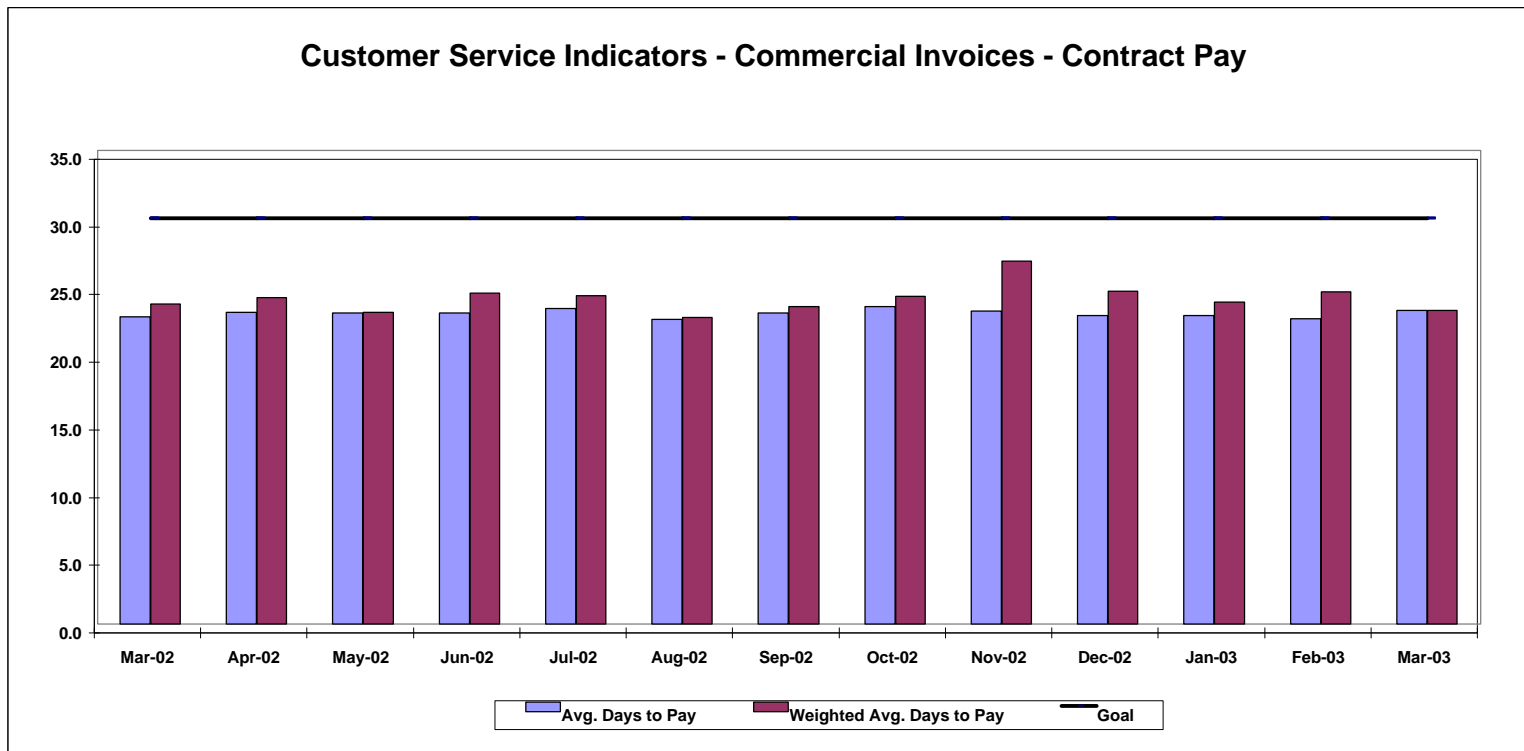
Customer Service Indicators - Total - Contract Pay

Presented on this DFAS Columbus Contract Pay chart is a 13 month view, by month, of total invoices paid, the total paid on time, the percentage paid on time, the average days to pay and the weighted average days to pay. Classified invoices paid are included and voided invoices have been removed. The goal is not to exceed 30 days to pay. The percentage paid on time varies between 86% and 93% and the average days to pay varies between 16.7 and 18.1.

	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Jan-03	Feb-03	Mar-03
Total	79,971	79,370	88,741	73,316	81,288	81,808	80,463	81,669	78,030	80,507	75,437	67,532	87,768
On Time	73,831	73,795	81,113	66,079	73,195	75,119	71,737	71,737	67,357	72,537	69,423	62,437	80,369
% On Time	92.3%	93.0%	91.4%	90.1%	90.0%	91.8%	89.2%	87.8%	86.3%	90.1%	92.0%	92.5%	91.6%
Avg. Days to Pay	16.9	17.2	17.3	17.2	17.6	16.7	17.3	18.1	18.0	17.2	16.7	16.6	17.4
Weighted Avg. Days to Pay	17.0	23.7	17.6	17.5	18.1	17.1	17.7	18.1	20.6	19.0	18.6	17.5	16.7

GOAL: Not To Exceed 30 Days to Pay
Note: Data in this chart includes classified invoices paid, and excludes invoices on voided payments.

Customer Service Indicators - Total - Contract Pay